



300-820^{Q&As}

Implementing Cisco Collaboration Cloud and Edge Solutions (CLCEI)

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**QUESTION 1**

Jabber cannot log in via Mobile and Remote Access. You inspect Expressway-C logs and see this error message:

XCP_JABBERD Detail="Unable to connect to host \\'%IP%\\', port 7400:(111) Connection refused"

Which is the cause of this issue?

- A. Rich Media Session licenses are not activated on Expressway-E.
- B. Expressway-E is listening on the wrong IP interface.
- C. The destination port for Expressway-E is set to 7400 instead of 8443 on the Expressway-C.
- D. The XCP Service is not activated on Expressway-E.

Correct Answer: B

If Expressway-E Network Interface Controller (NIC) is incorrectly configured, this can cause the Extensible Communications Platform (XCP) server to not be updated. <https://www.cisco.com/c/en/us/support/docs/unified-communications/expressway/118798-technote-cucm-00.html#anc9>

QUESTION 2

An external Jabber device cannot register. While troubleshooting this issue, the engineer discovers that privately signed certificates are being used on Expressway-C and Expressway-E. What action will resolve this issue?

- A. The private CA certificate must be placed in the phone trust store.
- B. The Jabber client must register to the Cisco UCM internally before it will register externally.
- C. The device running the Jabber client must use a VPN to register.
- D. The device running the Jabber client must download and trust the private CA certificate.

Correct Answer: D

QUESTION 3

What is one of the user-related prerequisites for Jabber Team Messaging Mode Installation?

- A. Create user accounts in Cisco Webex Control Hub only.
- B. Create user accounts in Cisco Unified Communications Manager only.
- C. Create user accounts in Cisco Unified IM and Presence.
- D. Create user accounts in Cisco Unified CM and Cisco Webex Control Hub.

Correct Answer: D

**QUESTION 4**

Which 16-digit number is unique to a serial number and is used to enable the system?

- A. RMS license key
- B. option key
- C. release key
- D. Expressway series

Correct Answer: C

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/expressway/release_note/X14-0-3/exwy_b_cisco-expressway-release-note-x1403.html upvoted 1 times

QUESTION 5

An administrator is configuring a new Cisco Webex Hybrid Message Service deployment, and the Expressway-C Message Connector is successfully registered in the Control Hub. After the server information of the IM and Presence server is

added to the Expressway-C, an error "Connectivity to IM and Presence AXL Service could not be established" is displayed in the Control Hub. The Cisco AXL Web Service is enabled on the IM and Presence Service publisher, and the main

administrator account enabled for AXL API permission is being used.

Which configuration change must be made to resolve this error?

- A. Enable the Cisco AXL Web Service on the Control Hub
- B. Enable the Cisco AXL Web Service on the Expressway-C Message Connector
- C. Enable an End User account for AXL API permissions on the IM and Presence Service publisher
- D. Enable a second administrator account for AXL API permissions on the IM and Presence Service publisher

Correct Answer: D

Configure an account for Message Connector to access the AXL API of the Cisco Unified Communications Manager IM and Presence Service. You must use an independent administrator account, not the main administrator account. https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/messageservice/cmgt_b_spark-hybrid-message-deployment-guide/cmgt_b_spark-hybrid-message-deployment-guide_chapter_010.html upvoted 3 times

QUESTION 6

Which two statements about Mobile and Remote Access certificate are true? (Choose two.)



- A. Expressway Core can use private CA signed certificate.
- B. You must upload the root certificates in the phone trust store.
- C. Expressway must generate certificate signing request.
- D. Expressway Edge must use public CA signed certificate.
- E. The Jabber client can work with public or private CA signed certificate.

Correct Answer: AD

QUESTION 7

Refer to the exhibit.

Edit Call Policy rule You are here: [Configuration](#) > [Call Policy](#) > [Edit Call Policy rule](#)

Edit Call Policy rule

Source type	From address
Rule applies to	Unauthenticated callers
Source pattern	*
Destination pattern	* vip@cisco.com
Action	Reject

Call policy rules on an Expressway-E prevent external callers from the internet from calling a VIP whose URI is vip@cisco.com. Which additional configuration setting is required for this call policy to function as intended?

- A. The default zone on the Expressway-E must not be configured to treat as authenticated.
- B. A search rule must be configured with an extract match for vip@cisco.com to pass the call to the Expressway-C.
- C. The Cisco TelePresence endpoint registered with the URI vip@cisco.com must be set in "do not disturb" mode.
- D. SIP TLS must be disabled on the Expressway-E.

Correct Answer: A

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/expressway/admin_guide/X14-0-2/exwy_b_cisco-expressway-administrator-guide-x1402/exwy_m_device-authentication.html

QUESTION 8

An administrator configures a secure SIP trunk in Cisco UCM to Expressway-C. The SIP trunk fails to become active,



and an examination of a packet capture finds that the TLS handshake failed with a "certificate Unknown" error from Cisco UCM. To allow the Cisco UCM to trust the Expressway-C and establish a TLS connection, the administrator will upload the Expressway server certificate to the trust store. To which trust store must the certificate be uploaded?

- A. tomcat-trust
- B. CallManager-trust
- C. TVS-trust
- D. ipsec-trust

Correct Answer: B

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/expressway/config_guide/X8-1/Cisco-Expressway-SIP-Trunk-to-Unified-CM-Deployment-Guide-CUCM-8-9-and-X8-1.pdf

QUESTION 9

Refer to the exhibit.

```
Module="network.ldap" Level="INFO": Detail="Authentication credential found
in directory for identity: expresswayturn"

Module="developer.nomodule" Level="WARN"
CodeLocation="ppcmains/sip/sipproxy/
SipProxyAuthentication.cpp(686)" Method="SipProxyAuthentication::
checkDigestSAResponse" Thread="0x7a2485cb0700": calculated response does not
match supplied response,
calculatedResponse=769c8f488b71eebdf28b61abl1dc9f5e9,
response=319a0bb365dccf98c1bb7b3ce350f6cc

Event="Authentication Failed" Service="SIP" Src-ip="10.1.1.161"
Src-port="25713" Detail="Incorrect authentication credential for user"
Protocol="TLS" Method="OPTIONS" Level="1"
```

Mobile Cisco Jabber cannot register with on-premises Cisco Unified Communications Manager using Mobile and Remote Access. Some logs were captured on Expressway Edge.

Which action corrects this problem?

- A. Ensure that the peer address does not match the Common Name on certificate.
- B. Ensure that the `_cisco-uds` SRV record has been configured.
- C. Ensure that the credential has been entered correctly.
- D. Ensure that the SIP domains are added on Expressway Core.

Correct Answer: C



QUESTION 10

How does an administrator configure an Expressway to make sure an external caller cannot reach a specific internal address?

- A. add the specific URI in the firewall section of the Expressway and block it
- B. block the call with a call policy rule in the Expressway-E
- C. add a search rule route all calls to the Cisco UCM
- D. configure FAC for the destination alias on the Expressway

Correct Answer: B

QUESTION 11

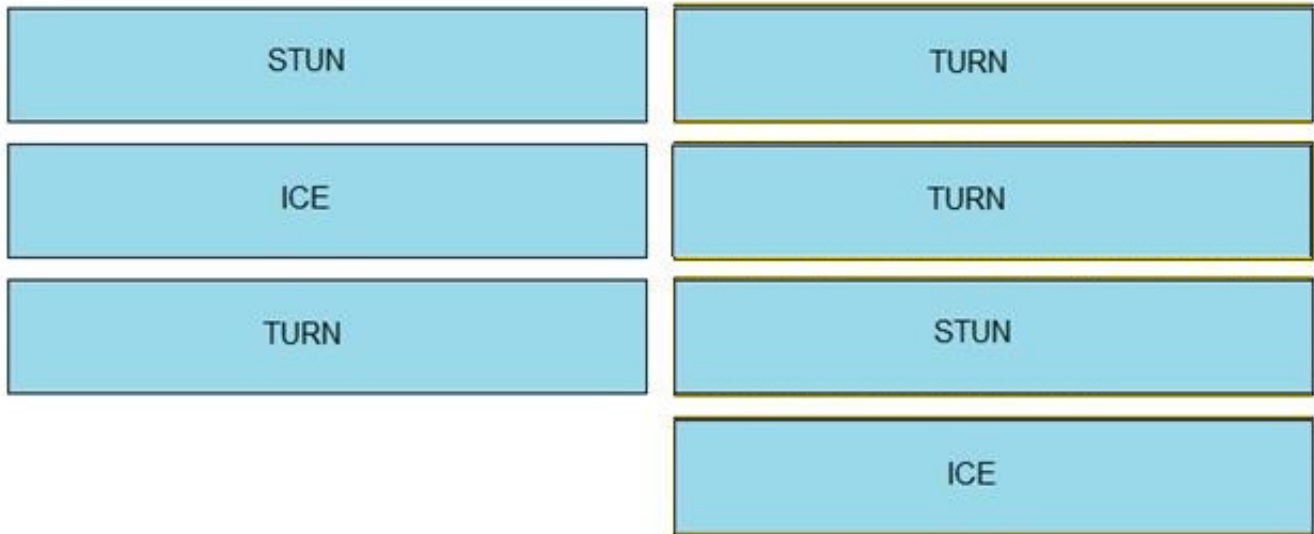
DRAG DROP

Drag and drop the services from the left onto their descriptions on the right. Some services are used more than once.

Select and Place:

STUN	Clients use this protocol to obtain an IP address and port from a server.
ICE	Clients send requests to a server. The server responds with a packet, which contains client public source IP address and port in the payload.
TURN	Clients try to communicate to different candidate transport addresses of other clients to find a path they can use to exchange media.
	The service is a framework to interconnect clients behind different NAT devices.

Correct Answer:

**QUESTION 12**

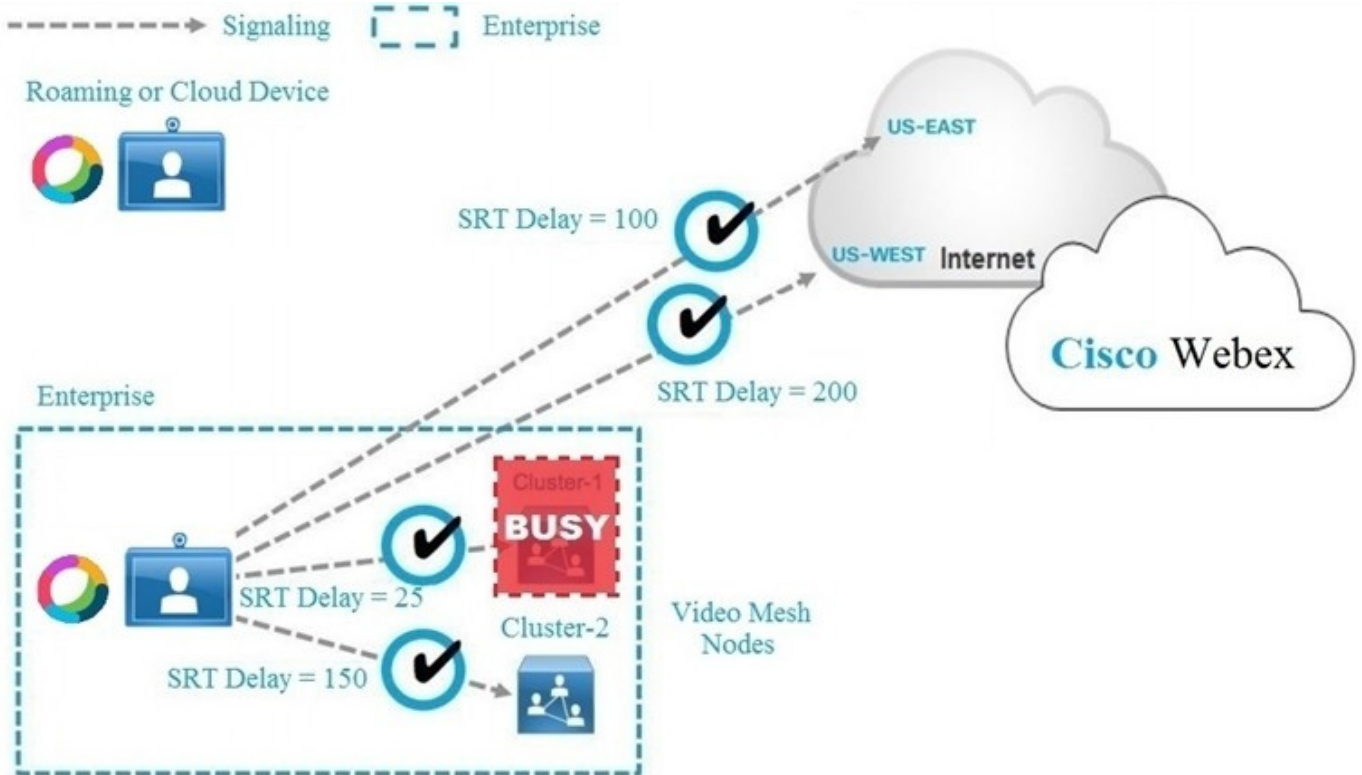
A Webex engineer is configuring SSO in Control Hub with Active Directory Federation Services. The engineer wants to authenticate users for all the applications that they are given rights to. The engineer also wants to eliminate further prompts when users switch applications during a particular session. Which action tells ADFS the fields to map to Webex to identify a user?

- A. Send LDAP attributes as claims.
- B. Create claim rules for Webex authentication
- C. Add a relying party trust to the ADFS.
- D. Map the E-mail-addresses LDAP attribute to the uid outgoing claim type.

Correct Answer: D

QUESTION 13

Refer to the exhibit.



If the Webex Teams device cannot connect to Video Mesh Cluster-1 because it is busy, which media node does the Webex Teams device connect to next?

- A. Both Cloud Node US-EAST and US-WEST
- B. Video Mesh Cluster-2
- C. Cloud Node US-EAST
- D. Cloud Node US-WEST

Correct Answer: B

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